

Construction of service road behind Al Mahra and Terranova, and ground water level

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To all residents of Al Mahra and Terranova

Dear Residents,

As part of our ongoing commitment towards continual evaluation and enhancement of all the services in your community, we wish to appraise you on the current challenges faced due to increase in ground water table in Arabian Ranches.

As we have been monitoring the ground water levels, affecting few communities in Arabian Ranches, it has become essential to continuously dewater from underground through continuous pumping and using vehicle tankers, to maintain safe water levels. We are also closely coordinating with Dubai Municipality and specialist contractors to develop a long term solution. As part of the short term exercise, discharge ponds were created behind Al Mahra and Terranova communities. The ponds are used for storing irrigation water during summer and ground/storm water at other times. Vehicle tankers are used to remove accumulated ground water from the ponds to dispose in Dubai Municipality approved locations.

To facilitate safe ingress and egress of tankers, keeping the overall health and safety of our residents in mind, a service road is being constructed near the above-mentioned ponds. Some of the existing landscaping will need to be removed near the pond area to carry out necessary work. Wherever possible the plants will be transplanted elsewhere in the community.

The service lane is temporary. The area will be screened with plants to ensure residents do not face any visual inconvenience. Whilst, we appreciate and understand there may be grievances, please be assured that we are working in the best interest of the community with a long term plan for the wellbeing of our residents.

We thank you for your patience, support and understanding.

Yours sincerely,



Ahmad Al Falasi

Executive Director – Group Operations
Emaar Properties PJSC